

WARRANTY FORM

TransEquatorial Solutions, Inc ESEE Knives

Knives MUST be in a **Priority Mail box**. This warranty form **must be** completed and included or your knife will not be replaced.

Mail knife and form to:

**Rowen Manufacturing
1280 Kohler Way
Idaho Falls, ID 83401**



<u>Customer</u>	<u>Deliver to:</u>
Name: _____	Name: _____
Address: _____	Address: _____
City: _____	City: _____
State: _____ Zip: _____	State: _____ Zip: _____
Phone: _____	
Email: _____	

Contents in this package:

Although this does not affect your warranty replacement please help us by briefly explaining below what the problem is and what caused it. This helps us design better products in the future:

Where was the knife purchased: _____

How long have you owned the knife: _____

How did you break the knife: _____

We do not warranty against rust or normal wear and tear. Note: Our knives are made from high carbon 1095 steel. And while 1095 is a top choice for professional cutlery designed for hard use, it will rust and stain if not properly cared for - especially on the cutting edge and around the laser engraving. It is the user's responsibility to keep the blades properly lubricated and cleaned. We suggest using a dry film rust inhibitor such as TUF-GLIDE or TUF-CLOTH.